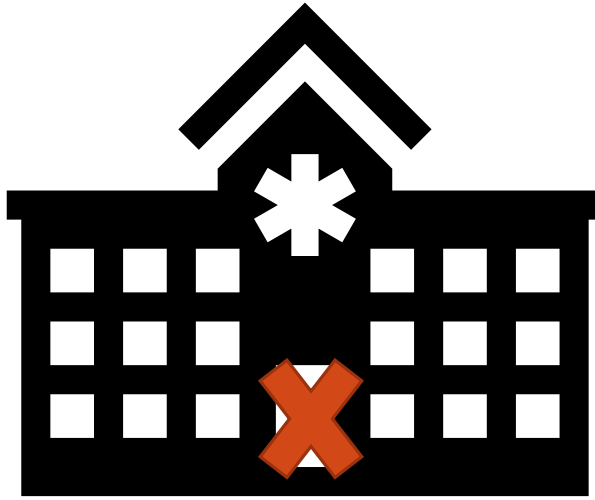


Introduction to Televisits

QUESTIONS? CALL (805) 540-5807



Why Televisits?



This has several benefits, including reduced travel time and preventing the infection risk associated with visiting a healthcare center where others are ill.

Televisits allow patients to access their healthcare professional from a distance, using technology to see and speak with one another.



What do I need?



You will need an individual Coastal Cardiology Portal account.



Televisits must be scheduled with your Coastal Cardiology healthcare provider.



You will need a smartphone or tablet OR a desktop computer with a webcam.

Need a Portal Account? Call 540-5807

Alternatives

NEED A PORTAL ACCOUNT?

- Do you have a smartphone, tablet, or desktop computer with a webcam but don't have a Portal account?
- We can set you up in just a few moments! Please call our office or the direct Portal line at 805-540-5807 for more information.

LIMITED DEVICES?

- Do you have a Portal account but no smartphone, tablet, or desktop computer with webcam?
- You can message your provider through the Patient Portal.
- Your physician may be able to arrange a telephone call, too.

Scheduling

Make your Televisit appointment with a receptionist.



You will receive an email confirmation of your upcoming Televisit.

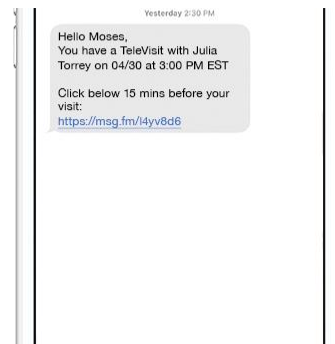


You will receive an email reminder just before your Televisit.



Televisits on Smartphones & Tablets

Step 1



Just before your appointment, you will receive a text and/or email with a link to take you directly to your Televisit. Click the blue link.

Step 2



Complete any questionnaires and provide any vital signs (such as height, weight, blood pressure, heart rate) for your provider.

Step 3



During the Televisit, you will be able to see and hear your provider and they will be able to see and hear you.

Televisits through the Portal

1) Log into the Patient Portal.

LOGIN TO YOUR ACCOUNT

We will send verification code to confirm access to this number. Standard text messaging rates apply.

Using Mobile Phone

OR

Enter the details below

User Name

Password

[Trouble logging in](#) Login

2) On the home page, look for the Appointments section of the dashboard then select Join Televisit.

View All

APPOINTMENTS

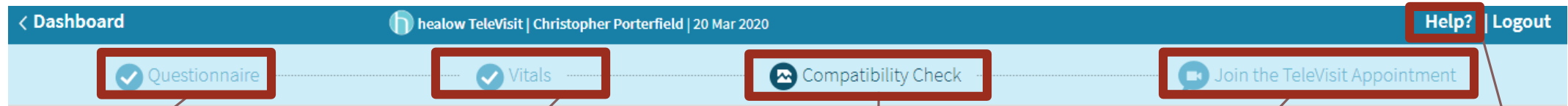
Christopher Porterfield
Coastal Cardiology San Luis Obispo
1941 JOHNSON AVE, STE 101, SAN LUIS OBIS...

03/19/2020 11:30 PM PDT

Join TeleVisit

View TeleVisit FAQ

Televisits through the Portal



3) You may be asked to complete a brief questionnaire.

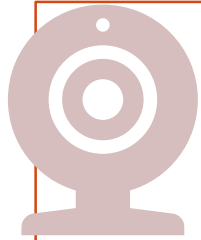
4) Enter any Vital Signs you have, such as height, weight, and blood pressure.

5) The system will confirm your computer is compatible with technical standards. You may need to allow your browser access to your microphone and camera.

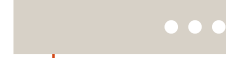
6) Join the Televisit to see and speak with your healthcare provider. You may be placed in a virtual waiting room for a short period.

7) Click here any time for Frequently Asked Questions & Answers.

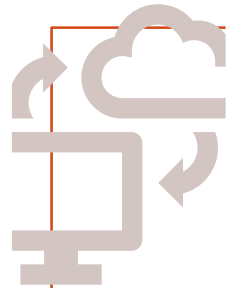
Minimum Standards For Portal Televisits



Confirm you have a microphone and webcam



Make sure your internet browser (Chrome, Safari, and Firefox are recommended) is updated.



Verify your internet connection has minimum 2 MB/s upload and 2 MB/s download speed.



Can we help?

Coastal Cardiology

805-782-8844

Direct Portal Line

805-540-5807